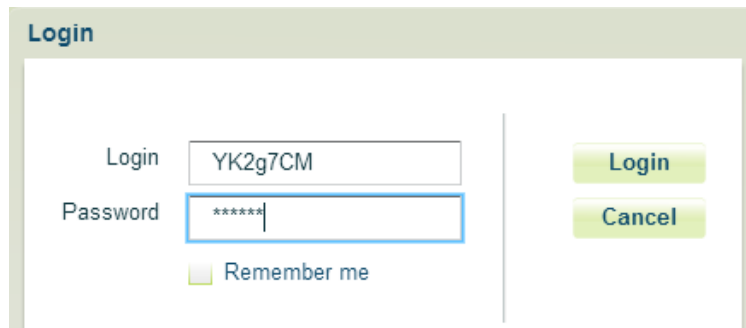


## Configure Voice Mail with Calncall SIP

Below are the steps to configure voicemail.

Step 1: Login to Hosted PBX portal

<http://www.calncall.com/login/login-hosted-pbx/>



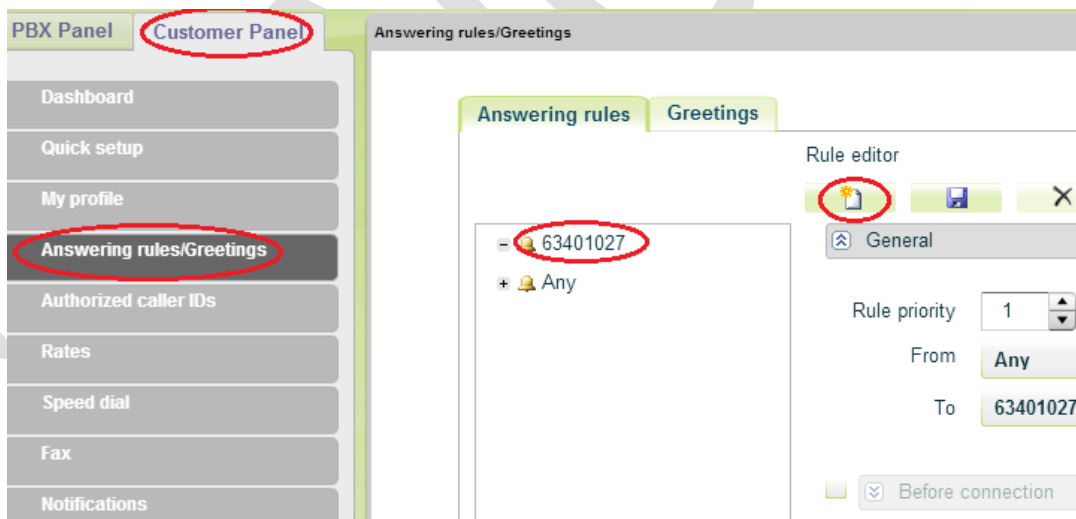
**Login**

Login

Password

Remember me

Step 2: Go to Customer Panel → Answering rules → Select the DID number → Create New rule



**PBX Panel** **Customer Panel** Answering rules/Greetings

Dashboard

Quick setup

My profile

**Answering rules/Greetings**

Authorized caller IDs

Rates

Speed dial

Fax

Notifications

**Answering rules** Greetings

Rule editor

63401027

Any

General

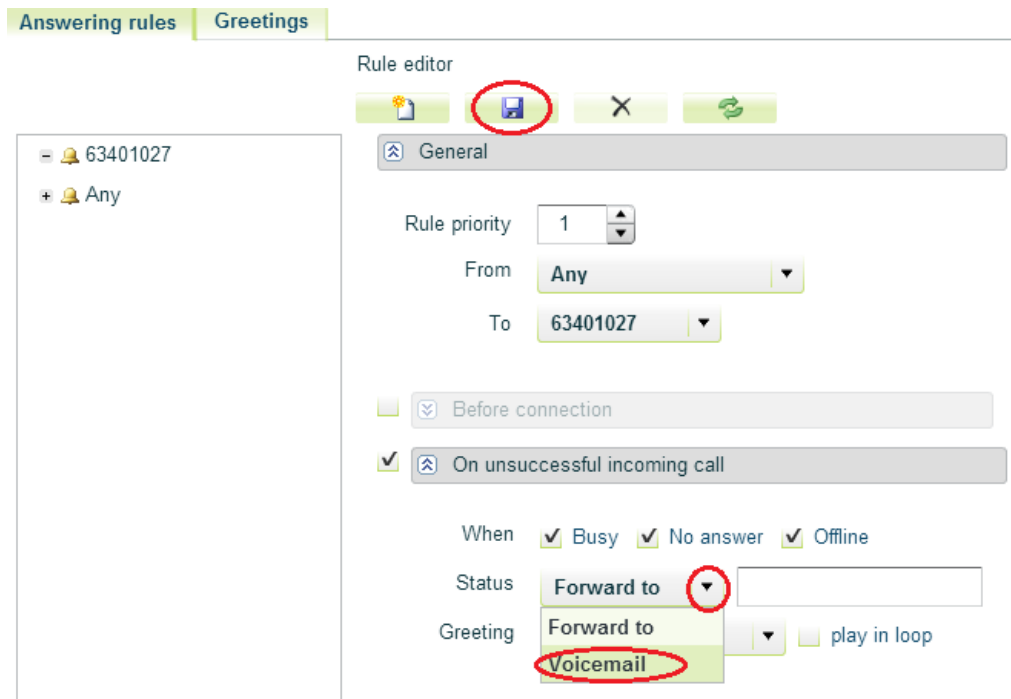
Rule priority

From

To

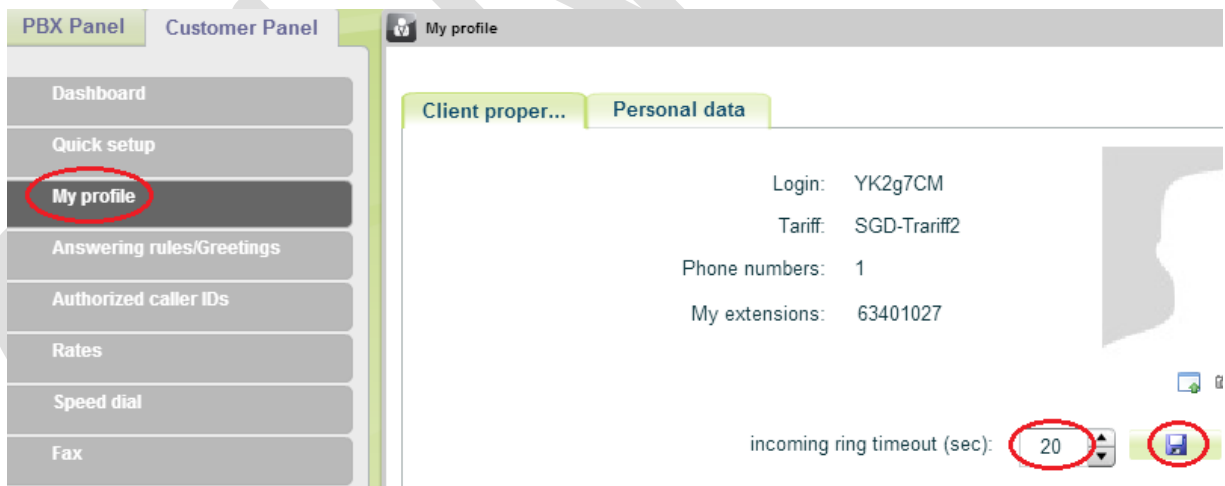
Before connection

Step 3: Then Select “Voicemail” option under “On unsuccessful incoming call” and then click “Save”.



The screenshot shows the 'Rule editor' interface. On the left, there is a list of rules with '63401027' and 'Any' visible. The main area is titled 'Rule editor' and contains a 'General' tab. At the top of the editor, there are icons for 'New', 'Save' (circled in red), 'Close', and 'Refresh'. The 'General' tab has the following settings: 'Rule priority' is 1; 'From' is 'Any'; 'To' is '63401027'. There are two checkboxes: 'Before connection' (unchecked) and 'On unsuccessful incoming call' (checked). Under 'When', 'Busy', 'No answer', and 'Offline' are all checked. The 'Status' dropdown is set to 'Forward to' (circled in red), and the 'Greeting' dropdown is set to 'Voicemail' (circled in red). A 'play in loop' checkbox is also present.

Step 4: Then you need set incoming ring timeout. Go to My Profile and set the incoming ring time.



The screenshot shows the 'My profile' page. On the left, there is a navigation menu with 'My profile' circled in red. The main content area is titled 'My profile' and has two tabs: 'Client proper...' and 'Personal data'. Under 'Personal data', the following information is displayed: 'Login: YK2g7CM', 'Tariff: SGD-Trariff2', 'Phone numbers: 1', and 'My extensions: 63401027'. At the bottom right, there is a field for 'incoming ring timeout (sec):' with the value '20' circled in red, and a 'Save' icon (circled in red) next to it.

Step 5: To access voicemail, please dial **950**.