

## Configure Polycom Sound Point 3XX/4XX/5XX Series IP Phones with Calncall SIP

**Step 1:** First you will need to factory reset the phone.

To reset the phones' local configuration or web configuration:

- a. Press **Menu** button.
- b. Select **Settings > Advanced**.
- c. Enter the administrative password, then press the **Enter** soft key  
The default password is "456".
- d. Select **Admin Settings > Reset to Default** and choose either **Reset Local Configuration or Reset Web Configuration** as desired.
- e. When prompted to confirm the **reset**, select the **yes** soft key.

*Note: For more information, please refer to Polycom\_Factory Reset.*

**Step 2:** To Find the IP address of the phone Go to **Menu > Status > Network > TCP/IP Parameters**.

For example IP address is 192.168.1.147

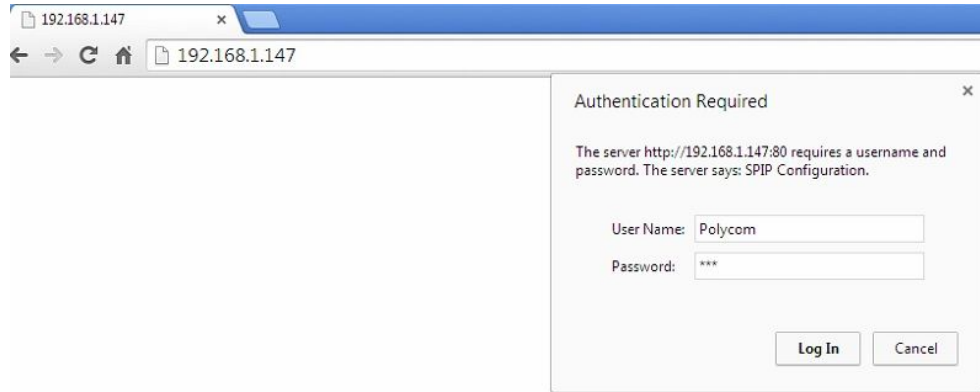
**Step 3:** Point your browser to the web interface of the phone: <http://192.168.1.147>

*Note: Both IP phone & computer should be connected same LAN*

Enter the default Username & Password

Username: **Polycom**

Password: **456**



**Step 4:** In the **Identification** section of the **Lines** tab, enter the following information.

- ❖ **Display name** : Enter the name you want to appear on the phone’s display
- ❖ **Address** : <sip username>
- ❖ **Authentication User ID** : <sip username>
- ❖ **Authentication Password** : <sip password>
- ❖ **Label** : Enter the name you want to appear on the phone’s display

Line 1	
Identification	
Display Name	David
Address	xxxxxxxx
Authentication User ID	xxxxxxxx
Authentication Password	****
Label	David
Type	<input checked="" type="radio"/> Private <input type="radio"/> Shared
Third Party Name	
Number Of Line Keys	1
Calls Per Line	24

**Step 5:** In the **Server 1** section of the **Lines** tab, enter the following:

- ❖ **Address** : siptrunk.calncall.com
- ❖ **Port** : 5060
- ❖ **Expires** : 600

Server 1	
Address	siptrunk.calncall.com
Port	5060
Transport	DNSnaptr ▼
Expires	600

Click **Submit**.

**Step 6:** In the **Local Settings** section of the **“SIP”** page, set the **Digit map** field to blank by removing all the contents.

Click the **Submit** button at the bottom of the page. Your Polycom phone will restart itself.

Local Settings	
Local SIP Port	0
Calls Per Line Key	24
New SDP Type	<input type="radio"/> Enabled <input checked="" type="radio"/> Disabled
Live Communication Server Support	<input type="radio"/> Enabled <input checked="" type="radio"/> Disabled
Non Standard Line Seize	<input checked="" type="radio"/> Enabled <input type="radio"/> Disabled
Digitmap	
Digitmap Timeout	
Remove End-Of-Dial Marker	<input checked="" type="radio"/> Enabled <input type="radio"/> Disabled
Digitmap Impossible Match	0

### Dial Pattern :

- ❖ For Singapore 65 + <Number>. Ex: 6563401006
- ❖ For International Prefix: 00 + <Country Code> + <Number>. Ex: 00+91+9965566640(India Mobile).

You can buy from our website if you don't have an SIP account  
[www.calncall.com](http://www.calncall.com)

