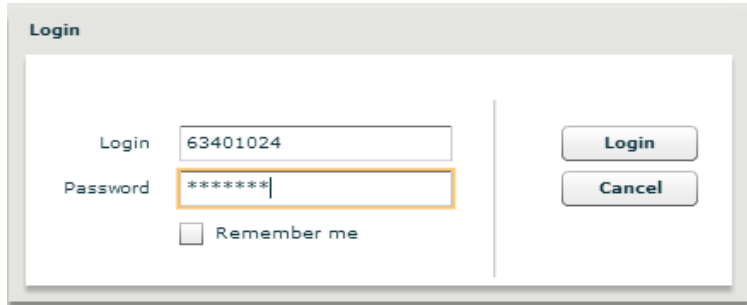


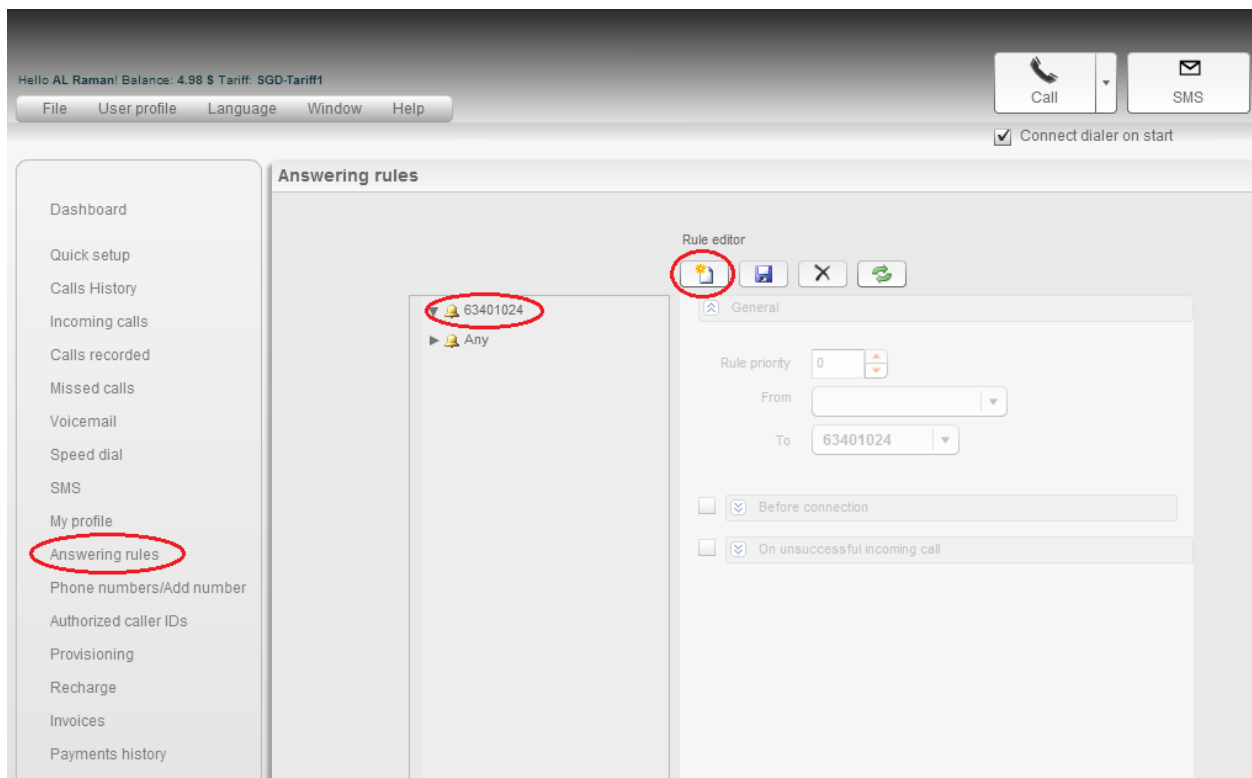
Step 1 : Login to Advanced User portal

<http://crm.calncall.com/VSPortal/>



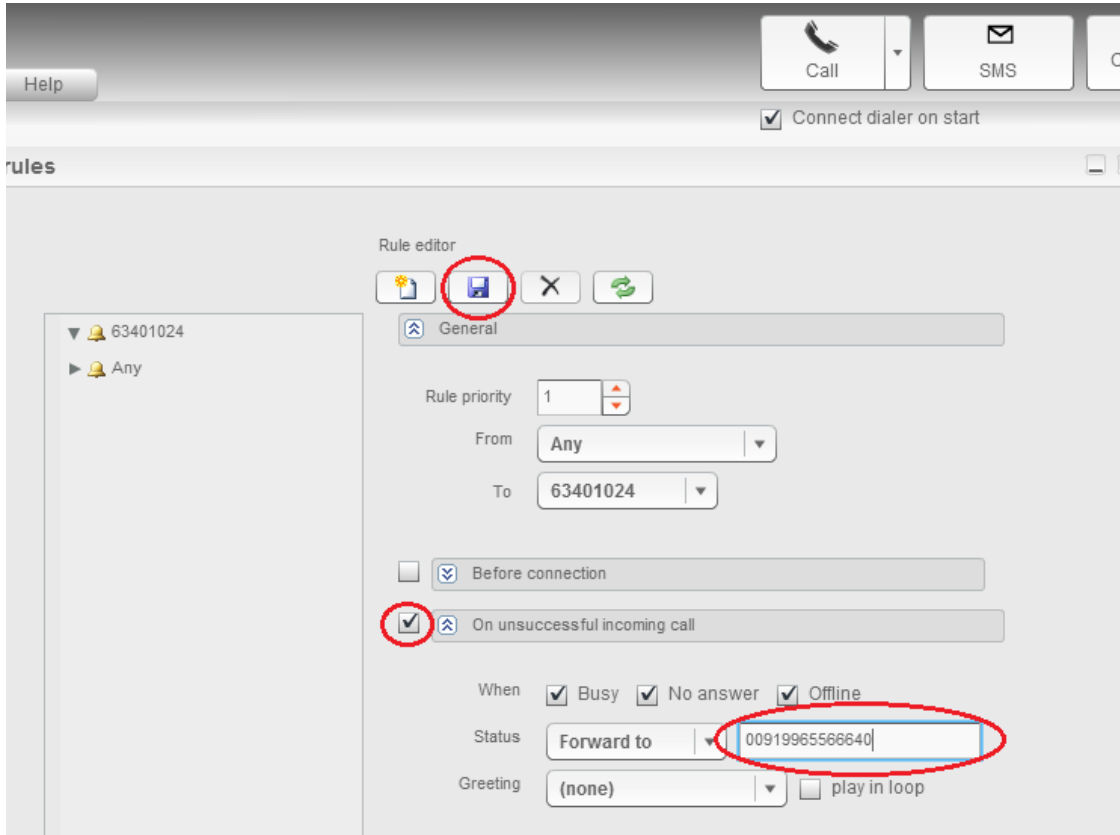
The image shows a login window titled "Login". It contains two input fields: "Login" with the value "63401024" and "Password" with the value "\*\*\*\*\*". There is a "Remember me" checkbox which is unchecked. To the right of the input fields are two buttons: "Login" and "Cancel".

Step 2: Go to Answering Rules→63401024→New Rule



The screenshot shows the "Answering rules" configuration page in a web application. The top navigation bar includes "Hello AL Raman! Balance: 4.98 \$ Tariff: SGD-Tariff1" and buttons for "Call" and "SMS". A menu bar contains "File", "User profile", "Language", "Window", and "Help". A sidebar on the left lists various options, with "Answering rules" circled in red. The main content area is titled "Answering rules" and features a "Rule editor" window. The "Rule editor" has a toolbar with icons for "New", "Save", "Close", and "Refresh". Below the toolbar, there is a list of rules, with "63401024" circled in red. The "General" tab of the rule editor is active, showing "Rule priority" set to 0, "From" as an empty dropdown, and "To" set to "63401024". There are two checkboxes for rule conditions: "Before connection" and "On unsuccessful incoming call", both of which are checked.

Step 3: Enter the Number & Save.



Step 4: Select Offline.

